

GENERAL TERMS 2015 - Customers -

**The hotel is open all year.
The Ceitya was renovated in 2007 and offer new rooms fully renovated in 2013.
The whole team welcomes you in a zen and contemporary atmosphere.**

ACCESS—ARRIVAL & DEPARTURE

A road description is available on our website www.hotel-leceitya.com
Ideally situated in the heart of the city, not far from the train station , the harbour, the shops and the restaurants
The rooms are placed at your disposal at 3 pm and must be released at 11 am on the day of your departure.

OUR ROOMS

We offer 22 rooms including 17 renovated, air-conditioned, soundproofed rooms with shower or bath and toilet (hair dryer). All our rooms are NON SMOKING, equipped with flat screen TV (French and foreign channels, Canal + Sport / cinema), direct dial telephone and ADSL wifi internet, safe, unlimited and free.
We also have rooms for people with reduced mobility.

BREAKFAST

Buffet breakfast from 8 am till 11 am.
Possibility of room service from 8:30 to 10:30 with additional.

RESTAURANT

We do not have a restaurant. But, for the pension and half-pension, we work in partnership with a restaurant which is located just opposite our establishment. The menu is composed of an entry, a dish and a dessert and is changed every day. The prices are Net and drinks are not included. Half-pension is only proposed in the evening.
Drinks have to be paid directly to the restaurant owner.
During the season, the service of the meals is made between 7 pm & 8.30 pm.

THE BOOKING/CANCELLATION

A reservation is considered firm after a deposit (amount defined when booking). It can be done either by check, checks ANCV, or by credit card by sending a fax, mail or phone and give us the number of the latter and a debit authorization. **Attention in a deposit checks ANCV can not be refunded.**

For cancellation and repayment of deposit, you are requested to send us a medical paper proof.

By cons, **beyond 10 days prior to arrival**, the deposit is not refunded.

For late arrivals after 21 pm, we will ask for your credit card number and we will charge you the entire first night. Then we will provide you access to the main entrance of the hotel code and we will explain where to get the key to your room.

PAYMENTS

- * Species
- * Bank cheques
- * Credit cards (VISA, MASTER CARD, EUROCARD)
- * ANCV

Stays longer than 7 nights are payable weekly, the deposit is deducted from the final bill.